Ph: 02 8700 3833 Fx: 02 9790 2968 maint@henry.com.au www.henry.com.au





HENRYCARE REPAIRS AND MAINTENANCE

Expertise:

HenryCare has a proven sophisticated system for equipment repairs and maintenance for all of the equipment (any age and any make) listed below:



- wheelchairs (both manual and electric including reprogramming)
- •beds (both manual and electric)
- •electric **hoists** and standaids (including overhead and bath lifters)
- shower trolleys (including electric and hydraulic)
- •air mattresses
- electric scooters
- institutional spa baths
- •weigh scales (including chairs, platform and personal scales)
- •trolleys of all types (including motorised food trolleys)
- tub, air and recliner chairs (including electric and dialysis chairs)
- shower and bedside **commodes**, seat walkers, walking frames, suction units. **and more**.





Phone: 02 8700 3833 Fax: 02 9790 2968

email: maint@henry.com.au

Phone, fax or email your breakdown problems to us or submit a Breakdown Service Request Form direct from our website.

Our dedicated Schedulers manage your breakdown and contact you with any queries. They will also manage Guarantees for clients when repair work on equipment still under Guarantee from a manufacturer is carried out.





Spare parts:

HenryCare has access to a vast network of parts suppliers so that we can source reliable, fit for purpose parts from Australia or around the world. Because of our bulk buying of parts, HenryCare spare parts are amongst the cheapest around. **Discounts apply for**

Customers on Preventative Maintenance Programs.





Preventative Maintenance Programs:

Using sophisticated databased technology HenryCare is able to manage all Aged Care Facility and other Institution Maintenance Programs simply and with no effort required by the client.

We can make your equipment maintenance problems disappear !!!

HenryCare can provide independent continual **management of your Program Maintenance** system throughout changes in key personnel and Managers. Staff changes can be an "area of risk which can jeopardize Accreditation". (CEO, Aged Care and Accreditation Agency).

In conjunction with the client a **Program Maintenance Schedule** (see below) is agreed and from there everything is a simple process:

- 1. We advise you by fax then contact you by phone to make an appointment.
- 2. The Technician attends and carries out **Program Maintenance** according to a strict check list for each equipment item.
- 3. The Technician leaves a completed and signed **Customer Job Report**.
- 4. Soon after, HenryCare forwards you **Summary Reports** of the activities carried out by our Technician and the results of all equipment checks.

There is no charge for these Reports which are a vital part of Aged Care Facility Accreditation.

Program	Maintenance Sch	edules Times P	A Contr#	Jan Feb Mar	Apr May June	July Aug Sept Oct Nov	Dec dd/mm/yy
Lifters full b		2pa	797	Х		x	1/3/12
Lifters standaids x 1 Summary Reports		2pa	798	Х		x	1/3/12 1/3/12
		2pa	799		Rep	Rep	
Weigh chair	r x 2	2pa	810	X		X	5/2/12
Equip No Q1	ty Product_Type	Contr ID Brand	Pro	duct_Model	Serial #	Equip_Notes	B/Code
Equip No Q1 H6822 1	ty Product_Type x Lifter Elect	Contr ID Brand 797 Allegro	Pro Alto		Serial # 1620	Equip_Notes	B/Code
H6822 1			Alto			Equip_Notes 23/03/10 - Weig	
H6822 1 H4652 1	x Lifter Elect	797 Allegro	Alto	Lift 205EE	1620	1.1-	
	x Lifter Elect x Lifter Elect	797 Allegro 797 Invacare	Alto IPL : Skip	Lift 205EE	1620 101620 60824	1.1-	
H6822 1 H4652 1 H4374 1	x Lifter Elect x Lifter Elect x Lifter Elect	797 Allegro 797 Invacare 797 Promed 798 Invacare	Alto IPL : Skip	Lift 205EE oper 3 440ee Reliar	1620 101620 60824	1.1-	

About us:

HenryCare is a **totally Australian owned company** which has been in the Aged Care, Rehabilitation and Hospital equipment supply and servicing sector for over 50 years. Your organisation can benefit from this vast experience by using HenryCare's proven sophisticated systems for equipment repairs and maintenance.



We have technicians who are skilled in electrical, mechanical and electronic diagnostics



and repairs. Most are Certified **Linak and Dewert** repair technicians so they are expert at repairs on actuators, controllers and other components used on most electrically operated rehabilitation equipment in Australia. This includes high level computer assisted controller programming of **PG Drives** on electric wheelchairs.

Electrical Inspection and Testing of Electrical Equipment ("testing and tagging"), and checks of weigh scale calibration are additional services provided by HenryCare technicians.

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